



STAY HEALTHY – Touring with Hawaii Forest & Trail – Stop the Spread of Germs

Hawaii Forest & Trail provides small guided tours for guests that travel in touring vans with 6 – 14 people. To ensure appropriate measures are in place to help prevent the spread of germs, we clean our vans and equipment thoroughly. With the concerns of respiratory diseases like COVID -19, we are sharing our cleaning standards. Our protocols include the CDC guidelines to prevent the spread of germs.

All Hawaii Forest & Trail and Kohala Zipline guides and tour staff are trained in the proper sterilization of equipment. We remind our staff and guests the importance of washing their hands and the CDC information is posted in all our facilities. We have the following procedures in place.

UPON THE COMPLETION OF EACH TOUR - VAN DISINFECTANT PROTOCOL

- Guides leave the keys in the van and remove the equipment used on tours
- All handles, handholds, and control knobs, on the interior and exterior of the vehicle, are wiped with disinfectant, including the keys
- All seatbelts, upholstery, and points of possible bodily contact are wiped with disinfectant

EQUIPMENT & GEAR FOR LAND TOURS

- All jackets and gloves are washed after each use
- All walking sticks are cleaned with disinfectant
- All day packs are wiped down with disinfectant
- All Nalgene water bottles are washed and cleaned with sanitizing disinfectant at the required heat

EQUIPMENT FOR ZIPLINE ADVENTURES

- Guests are required to sanitize their hands before putting their leather gloves on and they must sanitize their hands when they remove the gloves
- At the end of each Zipline tour, all the gloves are sanitized
- All Zipline helmets are disinfected after each use and washed daily
- Zipline harnesses are washed regularly

BEFORE EACH TOUR DEPARTS

- Guides inspect their van and review the checklist to ensure all cleanings/sanitations have been completed
- Hand sanitizer is available for guests on all of our tours
- All food preparation for our Kona tours is prepared in our certified kitchen, which follows the strict guidelines required by the State of Hawaii. Meals prepared for our Hilo and Oahu tours are prepared in licensed commercial kitchens by licensed vendors.

**If you have any questions or concerns,
please contact us at 808.331.8505 or email [info @hawaii-forest.com](mailto:info@hawaii-forest.com)**

Mahalo